

Your feedback & opinions are valuable & it's anonymous! DATE: 10/5/15

1. Creating a World-Class Patient Experience

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: speakers were genuine. Very upbeat & friendly. Even if someone answered wrongly, the speakers turned the answer into a positive & correct answer. Very interactive.

2. How Many Lives will U Save?

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Very brief but ans his presentation answered any question I had.

3. HIPAA, Compliance & Organizational Ethics

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: The presentation was very factual and helpful. Not very interactive for our group, which is why interest was lost.

4. Introduction to Customer Care Support

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Speaker was very friendly & Pleasant. He gave important numbers & websites for future problems we may have.

5. Keeping U Secure in the Workplace

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A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Excellent! Very helpful.

6. Voice of the Patient

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Loved him! (11)

7. Keeping U Safe

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B. Presentation held my interest and was memorable.	1	2	3	4	5
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Comments:

Loved the safety tips.

8. A Prepared U

	LOW				HIGH
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Comments: _____

9. The Day One Challenge: Review

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A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: definitely fun for everyone. Great ideas.

10. The Benefits of Belonging: UC Insurance Plans

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B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Great information. Answered my questions clearly & took the time till I understood.

Overall Comments:

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Comments: Irene and Stephanie were very energized.

2. How Many Lives will U Save?

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3. HIPAA, Compliance & Organizational Ethics

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Comments: _____

4. Connecting U: ISS Customer Care

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Comments: Energized and informative.

5. Keeping U Secure in the Workplace

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Comments: Important tips on survival and safety

6. Voice of the Patient

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7. Keeping U Safe

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Comments: *Super fun and engaging*

10. The Benefits of Belonging: UC Insurance Plans

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Comments: "OUT OF DATE" -> PLEASE UPDATE.
REMOVE ANIMATIONS ON BULLETS IF YOU DON'T NEED THEM.

4. Connecting U: ISS Customer Care

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5. Keeping U Secure in the Workplace

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10. The Benefits of Belonging: UC Insurance Plans

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Comments: N/A _____

Overall Comments:

Your feedback & opinions are valuable & it's anonymous!

DATE: 10/03/15

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4. Connecting U: ISS Customer Care

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Comments: VERY ENERGETIC AND ENGAGING.

5. Keeping U Secure in the Workplace

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Comments: FANTASTIC, MEANINGFUL PRESENTATION

6. Voice of the Patient

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Comments: _____

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Comments: _____
I THINK IT WAS A GREAT PRESENTATION - THE ONLY TIME IT WENT OFF TOPIC WAS WHEN HE SAID HE IS A PRR PUBLIC SPEAKER (A FEW TIMES). I DIDN'T SEE EVIDENCE OF THAT, SO IF HE IS NOT 100% CONFIDENT, PERHAPS SOME PUBLIC SPEAKING WORKSHOPS WOULD BE BENEFICIAL.

8. A Prepared U

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Comments: TUN. CLAYTON IS HUMOROUS AND WONDERFUL.

10. The Benefits of Belonging: UC Insurance Plans

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Comments: SLOW

Overall Comments:

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DATE: 10.5.15

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Comments: _____

2. How Many Lives will U Save?

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Comments: _____

3. HIPAA, Compliance & Organizational Ethics

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Comments: _____

4. Introduction to Customer Care Support

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Comments: _____

5. Keeping U Secure in the Workplace

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Comments: Stephanie and Irene were awesome. Keep us engaged and they were very personable. Materials were appropriate.

2. How Many Lives will U Save?

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Comments: Ann was very informative. Material very comprehensive.

4. Connecting U: ISS Customer Care

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Comments: _____

6. Voice of the Patient

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Comments: patient lee was very impactful.

7. Keeping U Safe

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Comments: _____

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9. The Day One Challenge: Review

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Comments: Awesome activity 😊

10. The Benefits of Belonging: UC Insurance Plans

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Comments: Very enthusiastic about the subjects they touched up on.
Great energy

2. How Many Lives will U Save?

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Comments: Very funny & shared
warming stories.

3. HIPAA, Compliance & Organizational Ethics

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Comments: Great information & excellent examples to back what
she said.

4. Connecting U: ISS Customer Care

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Comments: IT Guy was very funny. Gave great explanations & gave insight to
what he does.

5. Keeping U Secure in the Workplace

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Comments: Hilarious presentation but very serious subject. Great presentation
interacted with us alot.

6. Voice of the Patient

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Comments: Best Presentation So far. Put us in a patient's shoes. Makes us think of what we do and how it affects the patient.

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Comments: Great presentation, funny. Important info covered.

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Comments: Great Points.

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Comments: Good Way to bring us all together.

10. The Benefits of Belonging: UC Insurance Plans

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Comments: Great Info

Overall Comments:

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Comments: _____

8. A Prepared U

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

9. The Day One Challenge: Review

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

10. The Benefits of Belonging: UC Insurance Plans

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

Overall Comments:

Your feedback & opinions are valuable & it's anonymous!

DATE: 10/5/15.

1. Creating a World-Class Patient Experience

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: passion speaks

2. How Many Lives will U Save?

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

3. HIPAA, Compliance & Organizational Ethics

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

4. Connecting U: ISS Customer Care

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

5. Keeping U Secure in the Workplace

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

6. Voice of the Patient

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

7. Keeping U Safe

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

8. A Prepared U

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

9. The Day One Challenge: Review

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

10. The Benefits of Belonging: UC Insurance Plans

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

Overall Comments:

Your feedback & opinions are valuable & it's anonymous!

DATE: 10/5/2015

1. Creating a World-Class Patient Experience

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Very inspiring and motivational. Glad to be here and be able to see what UCLA has to offer.

2. How Many Lives will U Save?

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Very engaging and make me smile. I will donate!

3. HIPAA, Compliance & Organizational Ethics

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

4. Introduction to Customer Care Support

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Enjoyed the presentation very fun!

5. Keeping U Secure in the Workplace

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Made me feel safe

6. Voice of the Patient

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Very touching and effective presentation speech.

7. Keeping U Safe

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Great presentation. Feel comfortable utilizing a fire extinguisher.

8. A Prepared U

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Very important presentation and informative. Thank you!

9. The Day One Challenge: Review

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: Fun and engaging.

10. The Benefits of Belonging: UC Insurance Plans

	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5

Comments: _____

Overall Comments: