



Your feedback & opinions are valuable & it's anonymous! DATE: 10/5/15
1. Creating a World-Class Patient Experience
A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. 1 2 3 4 5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
comments: Speakers were genuine. Very Uppeal & Friendly. Even if someone answered wrongly the speakers timed floodingly into a pairive of cornect answer. Very interactive.
2. How Many Lives will U Save?
A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. 1 2 3 4 5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
Comments: Very brief but any his presentation answered any question I had.
2 HIDAA Compliance & Opening the Little
3. HIPAA, Compliance & Organizational Ethics
A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. 1 2 3 4 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5
comments: The presentation was very factual and helpful. With very meractive for our group, which is why interest was
4. Introduction to Customer Care Support
A. Presentation was relevant to me and my role. 1 2 3 4 5 B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. 1 2 3 4 5 5 6 7 7 8 8 9 1 2 3 4 1 5 1 2 5
Comments: Speaker Wal Very Frienly & Dieasant. He gave montant number & Websites for Abture problems we may
5. Keeping U Secure in the Workplace
A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. 1 2 3 4 5 5 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
Comments: EXCLUME! VILIPED!

6.	Voice of the Patient					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	4	
C.		1	2	3	4	
	mments: Leved Min (1)	•	2	3	4	3
CO	TAVERA TOTAL					
					1	1
				9 1 15		
7.	Keeping U Safe					
	Boundary of the Control of the Contr	LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2 2 2	3	4	5
В.	Presentation held my interest and was memorable.	1	2 .	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
C -						
Co	mments: DWD the saffel HDS.					
4	miles the artifled the.					
				12		
8	A Prepared U					
0.	ATT Toparca o	10111				
۸	Presentation was relevant to me and my role.	LOW				HIGH
Α.		1	2	3	4	5
B.	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
C-	a unerel					
Co	mments:					
9.	The Day One Challenge: Review					
	The Day one enamenger netters	LOW				111011
۸	Procentation was relevant to me and my rele		2			HIGH
Α.	Presentation was relevant to me and my role.	1	2	3	4	(5/
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Col	mments: do Cong At I fon for ONLONDONO		51.00	ida	-0	
COI	milens. deathraid for the everyone		SHOUT	ICCC	<u>.</u>	
	· · · · · · · · · · · · · · · · · · ·					
10.	The Benefits of Belonging: UC Insurance Plans					
	The Benefit of Belonging, of mountained family	LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
	\cap \cap \cap \cap \wedge	Λ		4.		
Cor	mments: Great Werma from Answe	red	MM a	west	ons	Clearly
æ	took the time tell I under	STY	mel.		84	5
-			9 11 .			100
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Your feedback & opinions are valuable & it's and	nymous!	DAT	e: <u>10</u>	511	5
1. Creating a World-Class Patient Experience					
A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. Comments: LIONE and Stephane were	1 1 1	2 2 2 ENOT	3 3 3	4 4 4	HIGH (S) (S)
2. How Many Lives will U Save?					
 A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. 	1 1 1	2 2 2	3 3 3	4 4 4	HIGH S
Comments:					
3. HIPAA, Compliance & Organizational Ethics				7 3	
A. Presentation was relevant to me and my role.	LOW 1	2	3	4	HIGH
B. Presentation held my interest and was memorable.C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(S)
Comments:					
4. Connecting U: ISS Customer Care	LOW				
A. Presentation was relevant to me and my role.	1	2	3	4	HIGH (5)
B. Presentation held my interest and was memorable.	1	2	3	4	5
Comments: Speaker(s) was/were clear, concise and engaging.	,	2	3	4	(5)
5. Keeping U Secure in the Workplace	-				
	LOW				HIGH
A. Presentation was relevant to me and my role.B. Presentation held my interest and was memorable.	1	2	3	4	5
c. Speaker(s) was/were clear, concise and engaging.	1 1	2	3	4	8
Comments: WYDMTMT HIS ON SWIN VA	lard	Safet	<u> </u>		<u> </u>

6. Voice of the	Patient					
		LOW				HIGH
	was relevant to me and my role.	1	2	3	4	(5)
	held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) wa	as/were clear, concise and engaging.	1	2	3	4	(3)
Comments:						
7. Keeping U Sa	afe					
		LOW				HIGH
A. Presentation	was relevant to me and my role.	1	2	3	Δ	(5)
	held my interest and was memorable.	1	2	3	4	8
	s/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					~	
8. A Prepared U	1					
o. A repared		LOW				c.ı
Δ Presentation	was relevant to me and my role.	1	2	3	4	HIGH
	held my interest and was memorable.	1	2		4	
	is/were clear, concise and engaging.	-	2		100	
C. Speaker(s) wa	is, were clear, concise and engaging.	1	2	3	4	(3)
Comments:						
9. The Day One	Challenge: Review					
		LOW				HIGH
A. Presentation	was relevant to me and my role.	1	2	3	4	(5)
	held my interest and was memorable.	1	2	3	4	3
C. Speaker(s) wa	s/were clear, concise and engaging.	1	2	3	4	Ğ
Comments:	perfun and engagin	Q				
		0				
F		¥ .	ş ş		9	
10. The Benefit	s of Belonging: UC Insurance Plans	1014				
A. Presentation v	was relevant to me and my role.	LOW 1	2	2	Λ	HIGH
	neld my interest and was memorable.			3	4	6
	s/were clear, concise and engaging.	1 1	2	3	4	/3
c. Speaker(s) Wa	ay were clear, corruse and engaging.	1	2	5	4	(3)
Comments:						





nonymou	s! D A	ATE: _ (°	105/20	15	
LOW				HIGH	
1	2	3	4	(5)	
1	2	3	4	(5)	
1	2	3	4	(5)	
					e de la composición della comp
LOW				HIGH	
	2	3	4	(5)	
1 1	2	3	4	5	
					-
1000				High	
	2	2	1	HIGH	
	2	2	4		
1	2	3	4	5	
) PONY 1	1650 TV	16M-			
LOW				HIGH	
			4	(5)	
				(5)	
			- 45	0	
				80° a 2	
LOW				нідн	
LOW 1	2	3	4	HIGH 5	1,2
LOW		3	4 4	HIGH 5	1, 20
	LOW 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	LOW 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	LOW 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3	LOW 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4 1 2 3 4	LOW 1 2 3 4 5

6. Voice of the Patient					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
 Presentation held my interest and was memorable. 	1	2	3	4	25)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
			MARKET STATE OF THE STATE OF TH		
7 Kaaning II Safa					
7. Keeping U Safe	LOW				
A. Presentation was relevant to me and my role.		2	2		HIGH
	1	2	3 3 3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
8. A Prepared U	LOW				HICH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	(3)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
O. The Day One Challenger Pavious					
9. The Day One Challenge: Review					
. December of the second second	LOW		_		HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
			,		
10. The Benefits of Belonging: UC Insurance Plans					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments: NB					



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Your feedback & opinions are valuable & it	t's anoi	nymous	! DA	ATE: 10	105	5
1. Creating a World-Class Patient Experience						
		LOW				HIGH
A. Presentation was relevant to me and my role.		1	2	3	4	(5)
B. Presentation held my interest and was memorable.		1	2		4	5
C. Speaker(s) was/were clear, concise and engaging.		1	2	3	4	(5)
Comments:						
2. How Many Lives will U Save?						1 8-5
		LOW		~		HIGH
A. Presentation was relevant to me and my role.		1	2	(3)	4	5
B. Presentation held my interest and was memorable.		1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.		1	2	3	4	5
Comments:						
3. HIPAA, Compliance & Organizational Ethics						
		LOW				HIGH_
A. Presentation was relevant to me and my role.		1	2	3	4	(5)
B. Presentation held my interest and was memorable.		1	2	3	(4)	(5)
C. Speaker(s) was/were clear, concise and engaging.		1	2	3	(4)	5
Comments:				-		
4. Connecting U: ISS Customer Care		LOW				HIGH
A. Presentation was relevant to me and my role.		1	2	3	4	(5)
B. Presentation held my interest and was memorable.		1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.		1	2	3	4	5
Comments: VERY ENGREPTIC AND ENGAGING,						
5. Keeping U Secure in the Workplace						
A. Decontation was relevant to the second		LOW	2	2		HIGH
A. Presentation was relevant to me and my role.		1	2	3	4	(5)+
B. Presentation held my interest and was memorable.		1	2	3	4	(5)+
C. Speaker(s) was/were clear, concise and engaging.		1	2	3	4	(5)+
Comments: TANTASTIC MEANINGFUL PRES	WANG	<u>~</u>				
	_					

6. Voice of the Patient					
	LOW				нідн
 Presentation was relevant to me and my role. 	1	2	3	4	(3)+
 Presentation held my interest and was memorable. 	1	2	3	4	9+
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5) +
Comments:					

7. Keeping U Safe	1000				
A. Presentation was relevant to me and my role.	LOW 1	2	3	4	HIGH (5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3 3 3	4	5
Comments:					
I THINK IT WAS A GNEAT POLESTATION - THE	FORLY TU	HE IT WOR	T OTF	TUPIC DE	Mer He
SAID HIG IS A POOR PUBLIC SPEARHER IA FEM	u mues)	. 1 DIDN'	see e	noence	OFTHAT, SO
SAID HE IS A POOR PUBLIC SPEARER (A FEW IF HE 16 NOT 100 /1 CONFIGURET, DECHADS SOME	= RyBUC.	spenking i	WORKSHOPS	wound	e beneficinz
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8. A Prepared U					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2 2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
9. The Day One Challenge: Review					
5. The bay one chancinge. Review	LOW				ШСП
A. Presentation was relevant to me and my role.	1	2	2	4	
Presentation held my interest and was memorable.	1	2	3	4	
c. Speaker(s) was/were clear, concise and engaging.		2	3	4	2
	1		5	4	(5)
Comments: TVN. CLAYTON IS HUMOROUS AC	Dagot	STEVL.			
10. The Benefits of Belonging: UC Insurance Plans					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments: SLOW					
				2, 7	

6.	Voice of the Patient						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Со	mments:						
				V2			
-		7.					
7.	Keeping U Safe						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1		3	4	75)	
C.		1	2	3	4	(5)	
Со	mments:						
							U.
8.	A Prepared U						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	(3)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	3	
Со	mments:					X 41	
9.	The Day One Challenge: Review						
	2 - American Williams - American Conference - American - American Conference - American Conference - American	LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	(3)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	3	
Со	mments:						
_							
10	. The Benefits of Belonging: UC Insurance Plans						
۸	Presentation was relevant to me and my role.	LOW	-	2		HIGH	
A. B.	Presentation held my interest and was memorable.	1 1	2 2	3	4	3	
Б. С.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Co	mments:						
	minerio.						_





Your feedback & opinions are valuable & it's	s anonymous!	DA	ATE: 10), 5.	10	
1. Creating a World-Class Patient Experience						
	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3 3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	(5)	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments:	-					
2. How Many Lives will U Save?						
	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	(5)	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments:					9 10	
£						
3. HIPAA, Compliance & Organizational Ethics						
	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3	4		
B. Presentation held my interest and was memorable.	1	2	3	4	(5)	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments:				11		
					4	
4. Introduction to Customer Care Support						
	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	(5)	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments:	*					
		-	57.75			
5. Keeping U Secure in the Workplace						
	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	. 1	2	3	4	(5)	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments:						





Your feedback & opinions are valuable & it's and	nymous	! DA	TE:	10 5	15
1. Creating a World-Class Patient Experience				'	
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	<u>(5)</u>
comments: Stephanie and Tre	ne we	ne a	wesom	e·K	sep us en
and they were very Persona		Matei	rab.	were	akbopia
		1-1001100		www.q.	- ST - Pro-
2. How Many Lives will U Save?					
A second of the	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	1	
c. Speaker(3) was, were clear, concise and engaging.	-	2	3	7	49)
Comments:					
3. HIPAA, Compliance & Organizational Ethics					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: Ann was Very informative	, Mas	erial	Very	Camp	relaensive i
0 1			<u> </u>	7	
4. Connecting U: ISS Customer Care					
4. Connecting 0. 155 Customer Care					
A. Presentation was relevant to me and my role.	LOW	•	•		HIGH
	1	2	3	4	(5)
3. Presentation held my interest and was memorable.	1	2	3	4	/ 5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:	17				
5. Keeping U Secure in the Workplace					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
3. Presentation held my interest and was memorable.	1	2	3	4	G
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	Ğ
	.=.	_	.=		G
Comments:					

6.	Voice of the Patient						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	(3)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Со	mments: Patient Lee was very	Imp	aufil.				
_	0	v	· ·				
7.	Keeping U Safe	A000000					
A.	Presentation was relevant to me and my role.	LOW 1	2	2	4	HIGH	
В.	Presentation held my interest and was memorable.	1	2	3	4		
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4		
٠.	opeaker(a) was, were elear, corroise and engaging.	•	2	3	7		
Co	mments:						
8.	A Prepared U						
		LOW				HIGH	
	Presentation was relevant to me and my role.	1	2	3	4	(5)	
	Presentation held my interest and was memorable.	1	2 2 2	3	4	(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Coi	mments:						
_							
9.	The Day One Challenge: Review						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	\$	
В.	Presentation held my interest and was memorable.	1	2	3	4	(<u>\$</u>)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Coi	mments: Awesome	, 0	chindre	6			
10.	. The Benefits of Belonging: UC Insurance Plans						
۸	Drocontation was relevant to many and account	LOW	_			HIGH	
	Presentation was relevant to me and my role.	1	2	3	4	\ \\\\\	
B.	Presentation held my interest and was memorable.	1	2	3	4	(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Cor	mments:						
-							





Your feedback & opinions are valuable & it's anor	ymous!	DATE	: 10	05	2015
1. Creating a World-Class Patient Experience				l	
 A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. 	1 1 1	2 2 2	3 3 3	4 4 4	5 5
Comments: Very enthusiastic about the sub-	jects.	they to	ouchec	Lup	01
2. How Many Lives will U Save?					
A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. Comments: Way warming Stories.	1 1 1	2 2 2	3 3 3	4 4 4	HIGH 5 5 5
			8		
3. HIPAA, Compliance & Organizational Ethics					
 A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. Comments:	LOW 1 1 1 1	2 2 2	3 3 3	4 4 4 Nhat	HIGH 5 5
The said.					
4. Connecting U: ISS Customer Care A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. Connecting U: ISS Customer Care	LOW 1	2 2	3 3	4 4	HIGH 5
C. Speaker(s) was/were clear, concise and engaging. Comments: Typy was way fung, have Great	explan	ations d	gave:	15/7ht	(3) td
what he dops !					
5. Keeping U Secure in the Workplace A. Presentation was relevant to me and my role.	LOW 1	2	3	4	HIGH
B. Presentation held my interest and was memorable.C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4 4	5
Comments: Hilarious presentation but very serious enter-ched with us alot.	subje	A. Grea	it puse	ntotic	

6. Voice of the Patient					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	<u></u>
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: Best Presentation So far, Put us in	a pal	min's s	hoes.	Makes us	think
of what neds and how it effects the p	ctur.	11.			
7. Keeping U Safe					
A. Presentation was relevant to me and my role.	LOW	2	2		HIGH
A. Presentation was relevant to me and my role.B. Presentation held my interest and was memorable.	1	2	3 3	4	3
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
	13 2				
Comments:					
- Great presentation, funny Important info	COV	ned.			
8. A Prepared U					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(3)
B. Presentation held my interest and was memorable.	1	2	3	4	E
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: Great Paints.					
Comments: () (A) (A) ()					- 19
9. The Day One Challenge: Review					
A December of the second secon	LOW	_		-	HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	₹ 5
B. Presentation held my interest and was memorable.	1	2	3	4	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: Good Way to King US all toget	ha.				
			<u> </u>		
10. The Benefits of Belonging: UC Insurance Plans					
10. The benefits of belonging. Oc insurance rians	LOW				ніси
A. Presentation was relevant to me and my role.	1	2	3	4	HIGH
B. Presentation held my interest and was memorable.	1	2	3	4	3
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
1 1 0					
Comments: Great 110		2071			
U .					
	-				





inonymous	5! D A	ATE: 10-	-05-15	2	1
LOW				HIGH	
1	2	3	4	(5)	
1	2	3	4	5	
1	2	3	4	5	
	2	2		HIGH	
1	2	3	4	(5)	
1	2	3	4	5	
			r _i d	3 -	
				HIGH	
1	2	3	4	52	
1	2	3	4	(5)	
LOW				HIGH	
	2		4	(5)	
			4	(5 2)	
1	2	3	4	(5)	
		4	-	G.	
LOW				Men	
1	2	3	Δ	nigh 5	
1			4	4	
1	2	3	4	5	
	LOW 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	LOW 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1	LOW 1	LOW 1	LOW 1

6.	voice of the Patient						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Со	mments:	-	11				
_							
7.	Keeping U Safe						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Со	omments:						
_							
_	A D				<u> </u>		
8.	A Prepared U						
1021		LOW				HIGH	
	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2		4	(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Со	mments:	-				4.8 9	
	2						
a	The Day One Challenge: Review						
٥.	The Day One Chanenge. Review	LOW					
A.	Presentation was relevant to me and my role.		2	2		HIGH	
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)	
Б. С.	1	1 1	2	3	4	(5)	
			-	,	-	(3)	
Со	mments:				1		
_							
10	. The Benefits of Belonging: UC Insurance Plans						
Α.	Presentation was relevant to me and my role.	LOW 1	2	2	4	HIGH	
В.	Presentation held my interest and was memorable.	1	2 2	3	4	X	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Coi	mments:						
				1			





Your feedback & opinions are valuable &	& it's anonymous!	DA	TE:/	0/5	15.
1. Creating a World-Class Patient Experience				/ /	
	LOW				нен
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	—		3	4	
C. Speaker(s) was/were clear, concise and engaging.		2	3	4	(3)
c. Speaker(s) was/ were clear, concise and engaging.	1	2	3	4	50
Comments: Passion speaks					5
2 How Many Lives will II Save 2					
2. How Many Lives will U Save?	LOW				
A. Presentation was relevant to me and my role.	LOW	_	_		HIGH
	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
3. HIPAA, Compliance & Organizational Ethics					
	LOW				HIGH
 Presentation was relevant to me and my role. 	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	8
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:			, it		
					1
4. Connecting U: ISS Customer Care					
	LOW				HIGH
 Presentation was relevant to me and my role. 	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	8
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments:					
5. Keeping U Secure in the Workplace					
A : Presentation was relevant to me and miner!	LOW		_		HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					

6.	Voice of the Patient					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(<u>5</u>)
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Со	mments:					
7.	Keeping U Safe					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
B.	Presentation held my interest and was memorable.	1	2	3	4	18
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Со	mments:					
_						
8.	A Prepared U					
		LOW				HIGH
	Presentation was relevant to me and my role.	1	2	3	4	5
В.	Presentation held my interest and was memorable.	1		3	4	5
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Со	mments:					
_						
9.	The Day One Challenge: Review					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Со	mments:					
_						
10	. The Benefits of Belonging: UC Insurance Plans					
		LOW				HIGH
	Presentation was relevant to me and my role.	1	2	3	4	(5)
	Presentation held my interest and was memorable.	1	2	3	4	5
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	6
Coi	mments:					r gar
					12.5	
					(v	





Your feedback & opinions are valuable & it's an	onymoi	us! DA	TE:	15/2015		
1. Creating a World-Class Patient Experience						
A. Presentation was relevant to me and my role.	LOW		_	-	HIGH	
Presentation was relevant to me and my role. Presentation held my interest and was memorable.	1	, 2	3 3 3	4	25	
į.	1	2	3	4	5	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments: Very inspiring and motivation able to see what ucin has to offer.	mal.	tiled	to he	here	end be	
aby 10 Su was well has to offer.						
2. How Many Lives will U Save?						
and the same of th	LOW				нісн	
A. Presentation was relevant to me and my role.	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	(5)	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Comments: Very engaging and make m	il Ame	ile In	u'll clor	rate!	V	
			0-			
3. HIPAA, Compliance & Organizational Ethics				i No least		
5. Thi AA, compliance & organizational Ethics	LOW					
A. Presentation was relevant to me and my role.	1	2	2	4	HIGH	
B. Presentation held my interest and was memorable.	1	2	3	4	3	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Comments:						
			75 15			
4. Introduction to Customer Care Support						
A December of the second of th	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	5	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments: Enjoyed the presentation Very	fun!			1		
3						_
5. Keeping U Secure in the Workplace						
A Procentation was relevant to me and moved	LOW	-			HIGH	
A. Presentation was relevant to me and my role.	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	(CS)	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments: Made me ful sate				141		

6. Voice of the Patient						
	LOW				HIGH	
 Presentation was relevant to me and my role. 	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	(5)	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Comments: Very touching and effective	e presenta	fion "	speech.			
7. Keeping U Safe				81.	3	
	LOW				HIGH	
 Presentation was relevant to me and my role. 	1	2	3	4	6	
B. Presentation held my interest and was memorable.	1	2	3	4	8	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	8	
Comments:						
tireat presentation. Ful comto	ostable 10	tilizin	g a t	re l	xtmanis	her
8. A Prepared U						
o. A repared o	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	E	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3 3 3	4	3	
Comments: Very important present	ation or	d in	forma	Aire.	Thank	- Mon
						-
9. The Day One Challenge: Review						
	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3	4	(5)	
B. Presentation held my interest and was memorable.	1	2	3	4	05	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments: fun and engaging.						
10. The Benefits of Belonging: UC Insurance Plans						
20. The benefits of belonging. Oc insulance Fidils	LOW				HIGH	
A. Presentation was relevant to me and my role.	1	2	3	Δ	This is a second	
B. Presentation held my interest and was memorable.	1	2	3	1		
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Comments:						
			10			