



				1 1 0	
Your feedback & opinions are valuable & it's a	nonymous!	DA	TE: 10	/12/15	1.04
1. Creating a World-Class Patient Experience					
 A. Presentation was relevant to me and my role. B. Presentation held my interest and was memorable. C. Speaker(s) was/were clear, concise and engaging. 	LOW 1 1	2 2 2	3 3 3	4 4	HIGH 5 5
		4	_	-	
Cleary care about the subject					
also in turn care about un	at is be	ina	said	as the	listener.
2. How Many Lives will U Save?	NOT ch	angi	the c	rorld."	- pavid La
A. Presentation was relevant to me and my role.	LOW	2	2		HIGH
Presentation was relevant to me and my role. Presentation held my interest and was memorable.	1 1	2	3	E4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
		or .		117	7
2 HIDAA Compliance 9 Opening to and Ethio					
3. HIPAA, Compliance & Organizational Ethics					
A. Presentation was relevant to me and my role.	LOW 1	2	2	4	HGH
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments: : lema hange, a to have that	- 11C1A	action	alles	practi	cls
Comments: Very happy to hear that	2 MONT	N CA PAA	ine for	C 60111	into
such an organization to	ntubut	em	if or	in pa	n- 101t.
4. Introduction to Customer Care Support			V		
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.C. Speaker(s) was/were clear, concise and engaging.	1	2	3 3	4	5
Comments: I MM alad Huat Sl	ul oval	CLIMPO	Me,	dNet	- other
speakers inst referenced in	+ with	out	ve all	in to	111100 118
its use/benefit to us	1 how	to	ise it		J. J.
5. Keeping U Secure in the Workplace					
	LOW				нјен
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
3. Presentation held my interest and was memorable.	1	2	3	(4)	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	(4)	5
Comments: I was confused about	t diffe	rence	es in	see	unty 9
police at UCLA - they kept		rang	1.	noth	er " guys
- whost clearly I mak	ing a	die	stronce	tion e	st what
security groups there	e doe	uh	at th	uir p	urposes (
how are then diff et	€.			1	1

6. Voice of the Patient					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(F)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments: Simply wonderful.	Remin	dod	1111 2	+14	IN T
am here	7.000			1_0,00	
				7	
7. Keeping U Safe					
and the second s	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments:					
		11			
3. A Prepared U	1011				
A. Presentation was relevant to me and my role.	LOW 1	2	2	4	HIGH
B. Presentation held my interest and was memorable.	1	2	3		ري ا
C. Speaker(s) was/were clear, concise and engaging.	1	2	3 3	4	5
2					
Comments:					
					(6)
D. The Day One Challenge: Review					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
3. Presentation held my interest and was memorable.	1	2	3	4	5
Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
	- ,				
Comments: <u>Jeopardy</u> was f	un'	' Qu	sod o	uest	ions:
U	•	0		0	
LO. The Benefits of Belonging: UC Insurance Plans					
. Presentation was relevant to me and my role.	LOW	•	-		HIGH
	1	2	3	4	5 KVA:
 Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging. 	1	2 2	3	4	5
Speaker(s) was were clear, concise and engaging.		2	5	4	o / ger
Comments:				- 13 m	
				1 1	
	7.4				
Overall Comments:					
, toran committee.					





Your feedback & opinions are valuable & it's a	anonymous!	DA	ATE:	9/12	15
1. Creating a World-Class Patient Experience					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(S)
B. Presentation held my interest and was memorable.	1	2		4	©
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:		-			
2. How Many Lives will U Save?					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	3
Comments:					
3. HIPAA, Compliance & Organizational Ethics					No. of the last of
A. Presentation was relevant to me and my role.	LOW 1	2	2	4	HIGH
B. Presentation held my interest and was memorable.	1	2	3	4	9
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(E)
Comments:					
4. Connecting U: ISS Customer Care					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	15
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
E Vooning II Socure in the Workplace				i i	
5. Keeping U Secure in the Workplace	16				
A. Presentation was relevant to me and my role.	LOW 1	2	2	Λ	HIGH
Presentation was relevant to the and my role. Presentation held my interest and was memorable.	1	2 2	3	4	S
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					

6.	Voice of the Patient						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	5	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(\$)	
Со	mments:						
_							
7.	Keeping U Safe	1011					
۸	Dresentation was relevant to me and my rele	LOW	2	2		HIGH	
	Presentation was relevant to me and my role.	1	2	3	4	(3)	
В.	Presentation held my interest and was memorable.	1	2			(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Со	mments:						
_							
_							
8.	A Prepared U						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5) (5) (5)	
Со	mments:						
_							
9.	The Day One Challenge: Review						
	· · · · · · · · · · · · · · · · · · ·	LOW				HIGH	
	Presentation was relevant to me and my role.	1	2	3	4	(5)	
	Presentation held my interest and was memorable.	1	2	3	4	(5)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Co	mments: GME AT GAME HE LEBRINES	TOJ A (٥				
_							
10	The Penetite of Pelancing LIC Incurance Plans						
TO	. The Benefits of Belonging: UC Insurance Plans	LOW				HIGH	
Α.	Presentation was relevant to me and my role.	1	2	3	4	5	
	Presentation held my interest and was memorable.	1	2	3	4	5	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Coi	mments:						
_							





DATE: 10-12-15 Your feedback & opinions are valuable & it's anonymous! 1. Creating a World-Class Patient Experience LOW A. Presentation was relevant to me and my role. 2 1 Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging. 3 2. How Many Lives will U Save? LOW A. Presentation was relevant to me and my role. 1 Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging. Comments: ____ 3. HIPAA, Compliance & Organizational Ethics IOW Presentation was relevant to me and my role. Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging. 2 3 Comments: 4. Connecting U: ISS Customer Care LOW Presentation was relevant to me and my role. Presentation held my interest and was memorable. 1 2 3 Speaker(s) was/were clear, concise and engaging. 1 2 3 Comments: 5. Keeping U Secure in the Workplace LOW Presentation was relevant to me and my role. 2 Presentation held my interest and was memorable. 2 1 3 Speaker(s) was/were clear, concise and engaging. 1 2 Comments:

6. Voice of the Patient					
or voice of the rations	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: good to hear a patients p	erspect	WC	. 3,		
7. Keeping U Safe	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5,)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: Very MFD/MANE				-	
<u> </u>					
8. A Prepared U	LOW.				
A. Presentation was relevant to me and my role.	LOW 1	2	3	4	HIGH
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments:					
9. The Day One Challenge: Review					
or the bay one onahenger heview	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: Very much prixe	what	In			
10. The Benefits of Belonging: UC Insurance Plans	LOW				LUCII.
A. Presentation was relevant to me and my role.	1	2	3	4	HIGH 5
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments:		557 45			
		e e e e este			
Overall Comments:		Jr			
DAIL INTIS KORT MOLLES	OM FOX	Ha I M	1110	- 10	10160
July 1 Ju		1000		I We	Maria
Day was kept very che lengthy including the	S CWAS	m	4-6	pri	2
V			U	1	





Y	our feedback & opinions are valuable & it's an	nonymous!	D	ATE:	Oct 1	2 201	5
1.	Creating a World-Class Patient Experience						
	Parada Cara da	LOW				HIGH	
Α.		1	2	3 3 3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	5	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Co	mments:						
_							
2.	How Many Lives will U Save?	1000					
A.	Presentation was relevant to me and my role.	LOW 1	2	3	4	HIGH	
В.	Presentation held my interest and was memorable.	1	2		4		
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Со	mments:						
3	HIPAA, Compliance & Organizational Ethics						
٥.	Thi AA, compliance & organizational Ethics	LOW					
A.	Presentation was relevant to me and my role.	1	2	2	4	HIGH	
В.	Presentation held my interest and was memorable.	1	2	3		<u> </u>	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Co	mments:						
4.	Connecting U: ISS Customer Care						
	8	LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.	Presentation held my interest and was memorable.	1	2	3	4	5	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5	
Co	mments:						
5.	Keeping U Secure in the Workplace			-			
		LOW				HIGH	
	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В. С.	Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging.	1 1	2	3 3	4	5	
Coi	mments:				20	7	

Coi	mments:					
С.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
	Presentation was relevant to me and my role. Presentation held my interest and was memorable.	LOW 1 1	2	3	4	HIGH 5
10	. The Benefits of Belonging: UC Insurance Plans					
_						
Co	mments:					
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	3
А. В.	Presentation was relevant to me and my role. Presentation held my interest and was memorable.	1 1	2	3	4	3
Α.	Presentation was relevant to me and my role.	LOW	2	3	4	HIGH
9.	The Day One Challenge: Review					
	mments.					
Co	mments:					P
В. С.	Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging.	1 1	2 2	3	4	5 5
	Presentation was relevant to me and my role.	1	2	3	4	HIGH
8.	A Prepared U	1011				lugu-
Со	mments:					
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	4	<u>(5)</u> 5 (5)
7. A.	Keeping U Safe Presentation was relevant to me and my role.	LOW 1	2	3	Δ	HIGH
Со	mments:					
C.		1	2	3	4	5
А. В.		1	2 2	3 3	4	5
		LOW				HIGH
6.	Voice of the Patient					





Your feedback & opinions are valuable & it's another	nymou	s! D	ATE: 10	.12.	15
1. Creating a World-Class Patient Experience					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: BOTH SPEAKERS WEDE AUSOME.	ESPECI	Aug	SEHOLA-		
			4		
2. How Many Lives will U Save?	10111				
A. Presentation was relevant to me and my role.	LOW 1	2	2		HIGH
Presentation was relevant to me and my role. Presentation held my interest and was memorable.		2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1 1	2	3	4	5
Comments:					
	To To				
3. HIPAA, Compliance & Organizational Ethics	LOW				u.c.u
A. Presentation was relevant to me and my role.	1	2	3	Λ	HIGH
B. Presentation held my interest and was memorable.	1	(2)	3	4	رغ
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(E)
	_	-	J	7	(3)
Comments: IT MADE ME SLEEPY. VERY	IMPo	PHANT	INFO.		
4. Connecting U: ISS Customer Care					
	LOW				HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: 2 THUMBS UP					
5. Keeping U Secure in the Workplace	1011				e.
A. Presentation was relevant to me and my role.	LOW 1	2	2	4	HIGH
B. Presentation held my interest and was memorable.	1	2	3 3	4	<u></u>
C. Speaker(s) was/were clear, concise and engaging.	1	2	3 3	4	(5)
	_	2	3	4	G*
Comments: IN FORMATIO	0				

6. Voice of the Patient							
A Decemberies was relevant to a			LOW		_		HIGH
A. Presentation was relevant to n			1	2	3	4	8
B. Presentation held my interest			1	2	3	4	<u>(3)</u>
C. Speaker(s) was/were clear, cor	ncise and engaging.		1	2 1/2	3	4	(5)
Comments:	LEE	IS A	weso	mes			
7. Keeping U Safe							
			LOW				HIGH
 Presentation was relevant to n 	The second secon		1	2	3	4	⑤
 B. Presentation held my interest 	and was memorable.		1	2	3	4	(5)
C. Speaker(s) was/were clear, cor	ncise and engaging.		1	2	3	4	3
Comments:							
	Aweson	Ml.					
8. A Prepared U							
			LOW				HIGH
 Presentation was relevant to n 			1	2	3	4	(5)
Presentation held my interest a			1	2	3	4	(5)
C. Speaker(s) was/were clear, cor	ncise and engaging.		1	2	3	4	5
Comments:	Very	IN FORM	anve)			
9. The Day One Challenge: Re	eview						
			LOW				HIGH
A. Presentation was relevant to m	ne and my role.		1	2	3	4	(5)
3. Presentation held my interest a	-		1	2	3	4	0
C. Speaker(s) was/were clear, cor			1	2	3	4	2
5. Speaker(3) was, were clear, cor	icise and engaging.		1		3	4	8
Comments:	M	AWAKE	000	الماد	CARE	AT C	AME
In The Penelite of Pelensine	v. IIC Incurrence Di						
LO. The Benefits of Belonging	,. OC msurance Pi	allo	10)**				c.i
A. Presentation was relevant to m	ne and my rolo		LOW 1	2	2	A	HIGH
			_	2	3	4	(3)
 Presentation held my interest a Speaker(s) was/were clear, con 			1 1	2 2	3	4	5
Comments:			21/11/27	Ye.		207/	
		11210	ANG LIK				





Y	our feedback & opinions are valuable & it's ar	nonymous!	D	ATE:	1/12	12015
1.	Creating a World-Class Patient Experience				•	
	December in the second second second	LOW	_			HIGH
Α.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Со	mments:					
_						
2.	How Many Lives will U Save?					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	(4)	5
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Co	mments:					
3.	HIPAA, Compliance & Organizational Ethics					
		LOW				HIGH
Α.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	(4)	5
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Со	mments:					
_						
4.	Connecting U: ISS Customer Care	1000000 A SE				
۸	Presentation was relevant to me and my role.	LOW	2	2		HIGH
		1	2	3	4	(3)
B.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
C.	Speaker(s) was/ were clear, correise and engaging.	1	2	3	4	(3)
Co	mments:					
_						
5.	Keeping U Secure in the Workplace					
	Normal and the second of the s	LOW				HIGH
Α.	Presentation was relevant to me and my role.	1	2	3	4	5
В.	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Co	mments:					
			_			

6.	Voice of the Patient					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	4	5
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Со	mments:					
7.	Keeping U Safe					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	(4)	5
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Со	mments:					
_						
0	A Dronovod II					
ŏ.	A Prepared U					201-200
A.	Presentation was relevant to me and my role.	LOW	2	2	4	HIGH
	Presentation was relevant to the and my role. Presentation held my interest and was memorable.	1	2	3		(3)
В.		1	2	3	4	5
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Co	mments:					
9.	The Day One Challenge: Review					
	1,110 C.11 P 90 C.11 P 90 C.11 P 90 C.10 C.10 P 90 C.10 C.10 C.10 P 90 C.10 C.10 C.10 P 90 C.10 C.10 P 90 C.10 C.10 P 90 C.10 C.10 P 90	LOW				HIGH
Α.	Presentation was relevant to me and my role.	1	2	3	4	(5)
	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.		1	2	3	4	5
Со	mments:					
_						
10	. The Benefits of Belonging: UC Insurance Plans					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Со	mments:					





Your feedback & opinions are valuable & it's anon	ymous!	DATE	:_ 10	/12/1	15
1. Creating a World-Class Patient Experience				, ,	
A Drocontation was relevant to me and reverse	LOW	- 2	_		HIGH
A. Presentation was relevant to me and my role.B. Presentation held my interest and was memorable.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	<u>(5)</u>
c. Speaker(s) was, were clear, concise and engaging.	1	2	3	4	(5)
Comments: Bharry 15 a phenominal ST	Pealer.	Shes	miles,	her	Vaice
Changle, and I can tell she	oves	it, and	de.	evat	
worth to MISS anything - Than	6 400	Shol	on is	ven (indertaining
()	1	also	excelle	nt spec	uher. 0
2. How Many Lives will U Save?					
A Dresentation was relevant to use and according	LOW	_	121		HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	<u>(5)</u>
B. Presentation held my interest and was memorable.C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	6
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	(4)	5
Comments: bood spealin next time A	11the	lorde	- []	mal	
				77	
3. HIPAA, Compliance & Organizational Ethics					
A. Presentation was relevant to me and my role.	LOW	2			HIGH
B. Presentation held my interest and was memorable.	1	2	3	4	6
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(3)
operation (e), stary to be death, contained and angularing.	•	_		7	9
Comments: March is an excellent Speaker	. She	Seams	Alt	te 10+	madaha.
for new vina day					X
)					
4. Connecting U: ISS Customer Care					
A. Presentation was relevant to me and my role.	LOW	•	•	2	HIGH
Presentation was relevant to me and my role. Presentation held my interest and was memorable.	1 D	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3 (3)	4	5 5
	. 1		9	7	3
Comments: I think this area Can be	Chiarle	enoch	to Ph	one £	45
+ lettin men lines know the que	Ava	lele	241	7	
8			11	-/-	
5. Keeping U Secure in the Workplace					
A. Presentation was relevant to me and my role.	LOW	•	2		HIGH
Presentation was relevant to me and my role. Presentation held my interest and was memorable.	1	2 .	3	4	6
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	6
, , , , , , , , , , , , , , , , , , , ,	1		1 1	0 0	. 4
Comments: SterriFI dept was very an	od! U	ntochunch	el D	olico)	host
Interpretion the should to	(e)de	to ust	A W	re Ø	reull
Mast Kanta		~ ~ ~	7-1	01	
					-

6.	Voice of the Patient						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)	
В.		1	2	3	4	5	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
Со	omments: So For Lea is the best speak	ler	of the c	lay!			
				///	1		
			Though	You!			
7.	Keeping U Safe						
۸	Presentation was relevant to me and my role.	LOW	2	2		HIGH	
	Presentation was relevant to the and my role. Presentation held my interest and was memorable.	1	2 2	3	4	(5)	
С.		1	2	3	4	(3)	
C.	speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)	
C-							
Co	omments:		- 0		1		
	Ergonomic teaching was great-	Aga	- this	one	lan k	U	
·	Shirtenest.	0					
_						-	
8.	A Prepared U						
	····oparou o	LOW				c.i	
A.	Presentation was relevant to me and my role.	1	2	3	(a)	HIGH 5	
В.	Presentation held my interest and was memorable.	1	2	3	(A)	5	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	ã	5	
٠.	opeaner (a) mas, mere arear, correspending engaging.	•	-	3	9	3	
Co	mments:						
•							
_							
9.	The Day One Challenge: Review						
		LOW				HIGH	
A.	Presentation was relevant to me and my role.	1	2	3	4	(3)	
B.	Presentation held my interest and was memorable.	1	2	3	4	(3)	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	8	
_		6	.)			201	
Со	mments: Sherry 15 ton, buzzard Suchs	5	/				
-							
_							
10	. The Benefits of Belonging: UC Insurance Plans						
10	. The benefits of belonging. Oc insurance Plans	LOW			*		
A.	Presentation was relevant to me and my role.	1	2	3	4	HIGH	
В.	Presentation held my interest and was memorable.	1	(3)	3	4	9	
C.	Speaker(s) was/were clear, concise and engaging.	1		3	4	5	
_,				3	7	1	
Co	mments: Good explanation narrow has	1.	1 (00.	1 12	p p	y	
20	Clearly To US OCIO	The same	in skeep	T	1		
	Class ACCO of the	10	la pp.	PLAN	11		
	Jul ALOV Gersh Jee	~	20 11ll	USI	10.		





Your feedback & opinions are valuable & it's	anonymous!	DA	ATE: 10	/12/	15
1. Creating a World-Class Patient Experience					
A Dracontation was relevant to me and my rela	LOW		_	-	HIGH
A. Presentation was relevant to me and my role.	1	2	3 3 3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments:					
2. How Many Lives will U Save?					
A Describation was relevant to use and according	LOW	_	_		HIGH
A. Presentation was relevant to me and my role.	1		3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
			1. 12.	-	
3. HIPAA, Compliance & Organizational Ethics					
A. Presentation was relevant to me and my role.	LOW	•		_	HIGH
Presentation was relevant to me and my role. Presentation held my interest and was memorable.	1 1	2	3	4	(5)
c. Speaker(s) was/were clear, concise and engaging.	1 1	2	3 3 3	4	5
Comments:					
4. Connecting U: ISS Customer Care					
	LOW				NICH
A. Presentation was relevant to me and my role.	1	2	3	4	5
B. Presentation held my interest and was memorable.	1	2	3	4	A CONTRACTOR OF THE PROPERTY O
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:					
					2
5. Keeping U Secure in the Workplace					
A. Presentation was relevant to me and my role.	LOW 1	2	9	Α	HIGH
Presentation was relevant to the and my role. Presentation held my interest and was memorable.	1	2 2	3	4	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Comments:					

6.	Voice of the Patient					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	4	5
C.		1	2	3	4	5
Со	omments:					
_			nastackara a			
7.	Keeping U Safe					
		LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	5
В.	Presentation held my interest and was memorable.	1	2		4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Cc	omments:					
0	A Duamawad II					
ð.	A Prepared U					
۸	Presentation was relevant to me and my role.	LOW 1	2	3	4	HIGH
В.		1	2	3	4	
С.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Co	omments:					
_	, milenes.					
_						
9.	The Day One Challenge: Review	72,007				
	December:	LOW	_			HIGH
Α.		1	2	3	4	(5)
В.	Presentation held my interest and was memorable.	1	2	3	4	5
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Со	mments:					
_						
10	. The Benefits of Belonging: UC Insurance Plans					
TO	. The benefits of belonging. Oc insurance Plans	LOW				c.i
Α.	Presentation was relevant to me and my role.	1	2	3	4	HIGH
В.	Presentation held my interest and was memorable.	1	2		4	
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Со	mments:					
		-				;





Your feedback & opinions are valuable & it's anon	ymous!	DATE	:		
1. Creating a World-Class Patient Experience					
A Presentation was relevant to me and my rela	LOW	•	_		HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	5
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: great speaker & very engin	ying				
2. How Many Lives will U Save?	1011				
A. Presentation was relevant to me and my role.	LOW 1	2	2	4	HIGH
B. Presentation held my interest and was memorable.		2	3	4	
C. Speaker(s) was/were clear, concise and engaging.	1 1	2 2 2	3	4	5
			3	4	(5)
Comments: Very Informative leasy to	und en	ntmd			
3. HIPAA, Compliance & Organizational Ethics	LOW	11 %			HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	(5)
 B. Presentation held my interest and was memorable. 	1	2	3	4	(\$)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments:		-			
4. Connecting U: ISS Customer Care	LOW				licu.
A. Presentation was relevant to me and my role.	1	2	3	Δ	5
B. Presentation held my interest and was memorable.	1	2	3	4	9
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	<u>\$</u>
Λ	_	ed of m			
5. Keeping U Secure in the Workplace	1011				
A. Presentation was relevant to me and my role.	LOW	2	2		HIGH
Presentation was relevant to the and my role. Presentation held my interest and was memorable.	1	2	3	4	5
	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5)
Comments: Very good worth					

6. Voice of the Patient					
	LOW				HIGH
 Presentation was relevant to me and my role. 	1	2	3	4	(5)
B. Presentation held my interest and was memorable.	1	2	3	4	(S)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	3
Comments: great experience Spoint of	l vie	W			-
7. Keeping U Safe					
A. Presentation was relevant to me and my role.	10W	2	2	4	HIGH
B. Presentation held my interest and was memorable.	1	2	3	4	
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
.,	_	-		-	•
comments: good demonstration lenergy					
8. A Prepared U					
A. Donas de l'est de la contraction de la contra	LOW			250	HIGH
A. Presentation was relevant to me and my role.	1	2	3	4	5)
B. Presentation held my interest and was memorable.	1	2	3	4	(5)
C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Comments: full of information, learned	abol				
			TO 100 100 100 100 100 100 100 100 100 10		
9. The Day One Challenge: Review					
5. The Day One chancinge. Neview	LOW				lucu.
A. Presentation was relevant to me and my role.	1	2	2	4	HIGH
Presentation was relevant to the and my role. Presentation held my interest and was memorable.		2	3	4	3
	1	2	3	4	(5)
	1	2	3	4	5
Comments: grat yermative gam	C				
g at 1					
	To the second				
10. The Benefits of Belonging: UC Insurance Plans					
A Presentation was relevant to me and my rela	LOW	-			HIGH
A. Presentation was relevant to me and my role.B. Presentation held my interest and was memorable.	1	2	3	4	5)
B. Presentation held my interest and was memorable.C. Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
c. Speaker(s) was were crear, correse and engaging.		2	3	4	3
Comments:					
					5 E





Yo	ur feedback & opinions are valuable & it's a	nonymous	! DA	ATE: <u>10</u>	1/12	15
1. (Creating a World-Class Patient Experience					
	December 1	LOW	100	20	992	HIGH
	Presentation was relevant to me and my role.	1	2	3 3 3	4	\ <u>5</u>
B.	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Cor	mments:					
2. H	How Many Lives will U Save?					
	,	LOW				HIGH
A.	Presentation was relevant to me and my role.	1	2	3	4	(5)
	Presentation held my interest and was memorable.	1	2	3	4	(5)
	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	5
Con	nments:					
2 1	HIPAA, Compliance & Organizational Ethics					
J. 1	IIFAA, Compliance & Organizational Ethics					CHOICE CO.
A.	Presentation was relevant to me and my role.	LOW 1	2	2	4	HIGH
	Presentation held my interest and was memorable.		2	3 3	4	(3)
	Speaker(s) was/were clear, concise and engaging.	1 1	2	3	4	5
Con	nments:					
4. 0	Connecting U: ISS Customer Care				s	
		LOW				HIGH
	Presentation was relevant to me and my role.	1	2	3	4	(5)
	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Con	nments:					
5. K	Geeping U Secure in the Workplace					
		LOW				HIGH
	Presentation was relevant to me and my role.	1	2	3	4	(5)
	Presentation held my interest and was memorable.	1	2	3	4	(5)
C.	Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
Con	nments:					

oice of the Patient					
	LOW				HIGH
	1			4	(5)
	1	2	3	4	(5)
Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5')
nments:					
					with
eeping U Safe	10)4/				
Procentation was relevant to me and my rela		•	•		HIGH
					55
				10.40	(5)
Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
nments:					
Prepared U					
	LOW				HIGH
		2	3	4	5
	1	2	3	4	(5)
Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5)
ments:					
		-			
ho Day One Challenge: Povious					
ne Day One Chanenge, Keview					
D		-	20		HIGH
				4	$\stackrel{\checkmark}{\sim}$
and the state of t		-		4	(5)
Speaker(s) was/were clear, concise and engaging.	1	2	3	4	(5')
ments:					
The Benefits of Belonging: UC Insurance Plans					
Presentation was relevant to mo and my rela		2	3		HIGH
					5
•				4	5
ppeaker(s) was/were clear, concise and engaging.	1	2	3	4	5
	Presentation was relevant to me and my role. Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging. Imments: Prepared U Presentation was relevant to me and my role. Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging. Imments: The Day One Challenge: Review Presentation was relevant to me and my role. Presentation held my interest and was memorable. Speaker(s) was/were clear, concise and engaging. Imments: Imm	Presentation was relevant to me and my role. 1 Presentation held my interest and was memorable. 1 Speaker(s) was/were clear, concise and engaging. 1 Inments: Comparison	Presentation was relevant to me and my role. 1 2 Presentation held my interest and was memorable. 1 2 Speaker(s) was/were clear, concise and engaging. 1 2 Inments:	Presentation was relevant to me and my role. 1 2 3 Presentation held my interest and was memorable. 1 2 3 Speaker(s) was/were clear, concise and engaging. 1 2 3 Imments:	Presentation was relevant to me and my role. Presentation held my interest and was memorable. 1 2 3 4 Speaker(s) was/were clear, concise and engaging. 1 2 3 4 Inments: